

#### HARINGEY GENERAL PRACTICE DEVELOPMENT PROGRAMME 2016-17

Haringey CCG is committed to ensuring that Haringey has a high quality, resilient and sustainable general practice which is able to deliver accessible, coordinated and proactive care for all its residents. This will include consideration of how to do things differently; including new models of care and providing some elements at scale across Haringey. It will also require proactive consideration of the necessary infrastructure and the workforce requirements. The diagram below describes the various pillars of the Haringey CCG 2016-17 workplan. This plan is aligned to the NCL Primary Care Strategy and the NCL Sustainability and Transformation Plan.

### QUALITY AND REDUCING VARIATION

- Dashboards acute, community, patient survey and possible future developments
- 2. Search and Report
  Programme –
  connected to
  incentives to drive
  improvement in
  2ndary prevention
- 3. CCG Practice Visit
  Programme –
  includes support
  and development,
  dashboard review
- 4. UCLP quality improvement project –QI collaborative

#### ACCESSIBLE CARE

- 1. Extended access delivery of 8-8 7/7 through hub working
- 2. Improving Access
  Project working
  with practices in the
  bottom 50% in
  terms of patient
  experience of
  access in Haringey
- 3. Technology to support better access online appointment booking, electronic prescribing etc.

## PROACTIVE AND COORDINATED CARE

- 1. Stroke Prevention Programme
- 2. Right care, long term conditions Local Incentive Schemes – PMS premium
- 3. Increasing involvement in Locality Teams and MDT teleconference
- 4. Expanding the Social Prescribing programme
- 5. Provision of an Integrated Digital Care Record via an ETTF bid

#### RESILIENCE, SUSTAINABILITY AND TRANSFORMATION

- 1. Practice
  Resilience
  Programme
  including national
  & HLP initiatives
- 2. UCLP 'practice optimisation' project meeting current practice challenges e.g. patients with medically unexplained symptoms
- 3. General Practice
  Paediatric
  Pathway
  development
- 4. Exploring opportunities for new ways of working and models of care

# PROVIDER DEVELOPMENT

- HLP Workforce Analysis – understand challenges and opportunities
- 2. Recruitment and Retention – GPs and PNs priority
- 3. Broaden use of skill mix
- 4. Leadership
  Development
  particularly within a
  federated model
- 5. Education multiprofessional learning in priority areas including Right Care priorities

### INFRASTRUCTURE – ESTATES AND IT

- 1. Intelligence
  gathering: Collate
  data around current
  estates highlighting
  risk issues.
- 2. Strategic estates plan articulating priority areas and projects and a direction of travel
- 3. Opening of new zero list at Tottenham Hale
- 4. Submission of ETTF and Improvement Grant bids
- 5. Establish Haringey estates T&F group for priority programmes
- 6. Develop additional IT programmes